From:	Ramirez, Amy [aramirez@lightower.com]
Sent:	Friday, November 13, 2015 3:21 PM
To:	Deborah J Lewis
Cc:	Schnauber, Mark
Subject:	RE: Initial Contact, 22-863604

Hi Deb,

This is all set now.

Thank you,
Amy Ramirez
Accounts Receivable Supervisor
Lightower Fiber Networks

+ 585 697 5181 [Office]
+ 585 442 9709 [Fax]
+ aramirez@lightower.com
+ www.lightower.com

-----Original Message-----
From: Schnauber, Mark
Sent: Friday, November 13, 2015 3:14 PM
To: Ramirez, Amy
Subject: FW: Initial Contact, 22-863604
Importance: High

-----Original Message-----
From: Deborah J Lewis [mailto:DLewis@onlib.org]
Sent: Friday, November 13, 2015 2:38 PM
To: Schnauber, Mark
Subject: FW: Initial Contact, 22-863604
Importance: High

Dear Mr. Schnauber,

When I asked USAC about our outstanding BEAR invoice submittal, they responded with the information below.

Can you try this procedure to see if you can see and certify our BEAR Invoice 2269157? It's worth over $100K in reimbursement to us, so I'm anxious for this to be successfully done.

Many thanks!
Deb

Deborah J. Lewis
Administrator for System and Member Services Onondaga County Public Library System The Galleries of Syracuse

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447 South Salina Street
Syracuse, NY 13202-2494
Phone: 315-435-1843
Email: dlewis@onlib.org
Website: http://www.onlib.org

"Once you learn to read, you will be forever free." — Frederick Douglass

-----Original Message-----
From: sldnoreply@sl.universalservice.org [mailto:sldnoreply@sl.universalservice.org]
Sent: Friday, November 13, 2015 9:33 AM
To: Deborah J Lewis
Subject: RE: Initial Contact, 22-863604

Thank you for your inquiry.

Invoice 2269157 was submitted online by the applicant.

To certify a BEAR online, the service provider will need to log in to the E-File system:
http://www.usac.org/about/tools/e-file.aspx

1. Click 'Certify BEAR' on the main menu

2. Enter search information for the Billed Entity Number, invoice ID, and/or BEAR Form
status. Click the 'Search' button

3. To certify by invoice (i.e. select one or more BEAR Forms to certify all together at
once), check the form listings' checkboxes in the 'Certify by Invoice' column and click
'Certify Selection'

To certify by BEN (i.e. select all BEAR Forms with a common Billed Entity Number to certify
all together at once), check a form listing's checkbox in the 'Certify by BEN' column. The
system will automatically check the checkboxes of all other form listings with the same
Billed Entity Number. Then, click 'Certify Selection'

To certify by FRN (i.e. view the BEAR form to approve or reject individual Block 2 line
items), click on a form listing's 'Certify by FRN' link. Then, check the checkbox for each
Block 2 line item you want to approve (all unchecked line items will be rejected).

4. Fill out Block 4 and click 'Confirm Selection' (or 'Certify' when certifying by FRN)

If you have any further questions, please feel free to contact our Schools and Libraries
Helpline at 1-888-203-8100. Please remember to visit our website for updates:
http://www.usac.org/sl

Thank you,
Schools and Libraries Division
Universal Service Administrative Company

-----Original Message-----

From: dlewis@onlib.org
Subject: Initial Contact

[FirstName]=Deborah
[LastName]=Lewis
[JobTitle]=Administrator for System and Member Services [EmailAddress]=dlewis@onlib.org
[WorkPhone]=3154351843

[FaxPhone]=3154358533
[PreviousCaseNumber]=0

[FormType]=Other
[Owner]=TCSB
[DateSubmitted]=11/12/2015 4:43:45 PM
[AttachmentFlag]=N[Question2]=Thank your for the info for my initial question. You responded, "The invoice number 2269157 is submitted and waiting on service provider certification." The SP indicated he'd not received this BEAR form. The company was purchased within the past year; would it be possible for you to confirm they've provided the correct email address? This is for SPIN 143019354.
Many thanks!
Deb